## Content Architecture

Designing scalable, user-centered frameworks that connect learning content with business goals.

**Tiered Learning Path Architecture**  
Lucidchart diagram showing the initial Skilljar portal launch structure. Defines tiered learning paths for modular, scalable delivery.

**Product-to-Content Map**  
A matrix mapping Okta products and features to training assets. Used to identify coverage gaps and guide curriculum priorities.

**Skill Badge Framework**  
A framework aligning skill badges with Okta certifications. Integrates skills, objectives, and modular content into structured pathways from foundational to advanced.

## Learning Experience Design

Creating seamless learner journeys by aligning platform features with training goals.

**New LMS Feature & Portal Structure**  
Diagram capturing feature requirements, high-level processes, and portal structure during the migration from Cornerstone to Skilljar.

**OD Lab Experience Wireframe**  
Wireframe illustrating the on-demand lab experience, showing navigation, objectives, and task flow for intuitive hands-on experience.

## Instructional Design – ILT

Developing instructor-led courses that blend conceptual clarity with hands-on practice.

**Okta Essentials Course Maps**  
Course map introduces all modules and their relationships to Okta products, helping learners orient themselves at the start. Wrap-up map reinforces learning by showing how features fit into the broader Okta ecosystem and pointing to next-step courses.

**Migrate and Integrate Your Users with Okta**  
Framed an advanced course around use cases, applying a storytelling approach at both the module and section levels. Each layer presents context, challenges, and solutions, creating a consistent narrative thread throughout the course.

## Instructional Design – eLearning

Building interactive modules that simplify complex concepts through visual storytelling and active engagement.

**Explore Inbound Federation**  
Interactive course explaining how external identity providers connect to Okta, using scenarios, animations, and knowledge checks.

**ITP Architecture and Risk Models**  
Interactive module illustrating how Identity Threat Protection evaluates signals and assesses risk with animations, drag-and-drop challenges, and layered storytelling.

## Development Ecosystem

Contributing to the transition from ad-hoc practices to a standards-based infrastructure that improved efficiency and consistency across the curriculum team.

**On-Demand Course Development Guide**  
Framework for planning, designing, and producing scalable on-demand courses.

**Assessment Item Creation Guide**  
Standards and practices for writing assessments, streamlining skill badge and certification development.

**Quarterly Release Management**  
A release framework modeled after engineering versioning practices, establishing version control, review, and deployment cadences for training updates.

## **Innovation & Emerging Tech**

Exploring new technologies to enhance learning delivery and improve reliability.

**AI-Powered Learning Portal Chatbot**  
Hackathon prototype integrating an AI chatbot into the learning portal to answer training questions.

**AI-Driven Lab Validation**  
Hackathon project using AI agent and browser automation to automatically test and validate complex lab environments.

## Earlier Work

Select projects from previous roles highlighting versatility across media and formats.

* Technical Whiteboarding
* Interactive Infographic
* Simulation
* Product Tutorial